

# Congratulations on your new HVAC equipment

All Heat Controller products are designed for long life and reliable service to help keep your home comfortable. We're so confident in the design, quality components and construction that we back your unit with a strong warranty coverage as described in this document.

To be eligible for the full term of this Limited Express Warranty, complete and mail the card below or register your purchase online at [www.heatcontroller.com](http://www.heatcontroller.com) as soon as possible. Registration must occur within 90 days of the purchase to qualify for the full term of the coverage.

Don't forget to read your owner's manual and ask your installer about regular maintenance procedures that will help keep your unit operating at peak efficiency.

## KEEP THIS INFORMATION AS A RECORD OF YOUR PURCHASE

### PORTABLE AIR CONDITIONER

Model Number \_\_\_\_\_

Where Purchased \_\_\_\_\_

Serial Number \_\_\_\_\_

Store Location \_\_\_\_\_

Date of Purchase \_\_\_\_\_

Date of Installation \_\_\_\_\_

Remember to retain your bill of sale as proof of warranty period.

To register by mail, cut out along the dotted lines, complete form, and affix postage.

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PLACE  
STAMP  
HERE

HEAT CONTROLLER, INC.  
P. O. Box 1089  
Jackson, MI 49204

HEAT CONTROLLER, INC.

## Limited Express Warranty Comfort-Aire® Portable Air Conditioner

### LIMITED ONE (1) YEAR PARTS AND LABOR EXPRESS WARRANTY

Heat Controller warrants all parts of the Portable Room Air Conditioner to be free from defects in workmanship and materials for normal use and maintenance for one (1) year from the date of purchase by the original consumer. This Express Limited Warranty applies only when the Portable Room Air Conditioner is installed and operated per Heat Controller, Inc., installation and operating instructions for normal use.

### LIMITED FIVE (5) YEAR SEALED SYSTEM WARRANTY

The sealed system only (consisting of compressor, evaporator, condenser and interconnected tubing) is warranted to be free from defects in workmanship and materials for normal use and maintenance for a four additional years, for a total of five (5) years from the date of purchase by the original consumer. This five year warranty applies only when the system is installed and operated per Heat Controller, Inc., installation and operation instructions for normal use.

### EXCEPTIONS

The Limited Express Warranty does not cover normal maintenance—Heat Controller recommends that regular inspection/maintenance be performed at least once a season and proof of maintenance be kept. Additionally, labor charges (except as described in paragraph 1 above), diagnostic charges, transportation charges for replacement parts, replacement of refrigerant or filters, any other service calls/repairs are not covered by this Limited Warranty. It also does not cover any portion or component of the system that is not supplied by Heat Controller, regardless of the cause of failure of such portion or component.

### CONDITIONS FOR WARRANTY COVERAGE

- Unit must be operated according to Heat Controller operating instructions included with the unit and cannot have been subjected to accident, alteration, improper repair, neglect or misuse, or an act of God (such as a flood)
- Installation must be according to Heat Controller installation instructions
- Serial numbers and/or rating plate have not been altered or removed
- Unit is not operated in a corrosive environment

OVER ►

- Performance cannot be impaired by use of any product not authorized by Heat Controller, or by any adjustments or adaptations to components
- Damage has not been a result of inadequate wiring or voltage conditions, use during brown-out conditions, or circuit interruptions
- Air flow around any section of the unit has not been restricted
- Unit is not put to commercial, business, rental or other use or application other than for residential use

### DURATION OF WARRANTY & REGISTRATION

The warranty begins on the date of purchase by the original consumer. The consumer must complete and return the warranty registration card or register at [www.heatcontroller.com](http://www.heatcontroller.com) within 90 days of purchase. The consumer must retain a receipted bill of sale as proof of warranty period. Without this proof, the express warranty begins on the date of shipment from the factory.

### REMEDY PROVIDED BY THE LIMITED EXPRESS WARRANTY

The sole remedy under the Limited Warranty is replacement of the defective part. If replacement parts are required within the period of this warranty, Heat Controller, Inc., replacement parts shall be used; any warranty on the replacement part(s) shall not affect the applicable original unit warranty. Except during the first year, labor to diagnose and replace the defective part is not covered by this Limited Express Warranty. If for any reason the replacement part/product is no longer available during the warranty period, Heat Controller, Inc., shall have the right to allow a credit in the amount of the current suggested retail price of the part/product instead of providing repair or replacement.

### LIMITATION OF LIABILITY

1. There are no other express or implied warranties. Heat Controller makes no warranty of merchantability. We do not warrant that the unit is suitable for any particular purpose or can be used in buildings or rooms of any particular size or condition except as specifically provided in this document. There are no other warranties, express or implied, which extend beyond the description in this document.
2. All warranties implied by law are limited in duration to the one-year term of the Parts Warranty. Your exclusive remedy is limited to the replacement of defective parts. **We will not be liable for any consequential or incidental damages caused by any defect in this unit.**

3. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow limitation on how long an implied warranty lasts or do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
4. No warranties are made for units sold outside the continental United States and Canada. Your distributor or final seller may provide a warranty on units sold outside these areas.
5. Heat Controller will not be liable for damages if our performance regarding warranty resolution is delayed by events beyond our control including accident, alteration, abuse, war, government restrictions, strikes, fire, flood, or other acts of God.

### HOW TO OBTAIN WARRANTY SERVICE OR PARTS

If you have a warranty claim, contact our North American service provider at 1-866-557-1865. Have the model number, serial number, and date of purchase available for this call. Do not return your unit to the store where it was purchased.

**Owner responsibilities are set forth in the instruction manual—read it carefully.**



Form No. 7954-1098 03/13

#### LIMITED PRODUCT WARRANTY REGISTRATION

The limited warranty for this unit begins on the date of purchase by the original consumer. Return this registration card or register at [www.heatcontroller.com](http://www.heatcontroller.com) within 90 days to record the date of purchase. If you don't register the purchase, the warranty begins on the date of shipment from the factory and you will not receive the benefit of the entire warranty term. Model and serial numbers can be found on the unit. By signing, the purchaser acknowledges that he or she has read the limited warranty for this unit.

**Tear off and mail this card only. Retain the warranty for your records.**

Purchaser's Signature—Read the warranty before signing

Purchaser's Name (Please Print)

Purchaser's Address

Apt. No.

City

State

Postal Code

Where Purchased (Name of firm)

#### LIMITED PRODUCT WARRANTY

Comfort-Aire®  
Portable Air Conditioner

Model Number

Serial Number

Date of Purchase

**Mail card immediately or register on-line**

Form No. 7954-1098 01313